

# 2012 ANNUAL REPORT



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# OUR MISSION

Relief International is a humanitarian non-profit agency that provides emergency relief, rehabilitation, development assistance, and program services to vulnerable communities worldwide. Relief International is solely dedicated to reducing human suffering and is non-political and non-sectarian in its mission. Relief International's mission is to:

- **Serve** the needs of the most vulnerable and reduce human suffering globally without discrimination.
- **Empower** communities through capacity building and economic development.
- **Protect** lives from physical injury or death and/or psychological trauma.

## OUR APPROACH

- **Bridge** emergency relief and development through appropriate, innovative, community based, and sustainable approaches.
- **Promote** economic self reliance, peaceful coexistence by maximizing job creation, use of local human and natural resources, and enhancing civic responsibility and action.
- **Partner** with beneficiaries and donors alike to uphold the highest professional norms in serving those in need with dignity and respect.

**Right (top to bottom):** With a loan from RI Microfinance Iraq, this woman was able to build a thriving sewing business; Children from southwestern Bangladesh who were able to attend school with support from RI; In the Zam Zam camp, Sudan, mothers and their children visit RI's clinic at least twice a month until the child is a healthy weight; Children from a school in Ghana where RI helps organize hygiene awareness education. **Cover:** Boys in Bangladesh who with the help of RI received school supplies, books, and other resources they need to attend school.

# MESSAGE FROM THE BOARD CHAIRMEN

**Dear Supporters of Relief International,**



**CHIP  
LEVENGOOD**



On behalf of the Board of Directors and the worldwide staff of Relief International (RI), I am delighted to send you my initial Chairman's message.

I was elected Chairman on December 19, 2012, and face the large challenge of succeeding Simon Goodall in this position. Simon has stepped down after more than five years in the position, and the entire RI family thank him for his leadership during that time. RI is the result of the merger of four NGOs. I come from VITA (Volunteers in Technical Assistance) which was formed in 1958 and has pursued sustainable initiatives ever since. EnterpriseWorks (EW) International merged with VITA in 2004 to form EWV which in turn joined with RI and its sister organization, Schools Online, in 2009. Throughout 2012, we have witnessed the anticipated benefits of that merger—working seamlessly across the continuum from post-disaster mitigation to rebuilding communities and supporting economic development. The true work of RI happens each day in the 25 countries where we work and serve. I want to highlight four exciting activities to illustrate how we work.

**1. Gyapa stoves** - In Ghana we have developed improved family cook stoves which burn less charcoal and which have received U.N. Gold Standard certification for reducing charcoal consumption, thereby reducing carbon emissions. In 2012, we sold more than 125,000 locally manufactured stoves, reducing carbon emissions by about 350,000 tons, and saving the need to cut 800,000 acres of forest.

**2. Health services in Ghana**-Through the Ghana WASH project, along with two partners and support from USAID, we have engaged over 160 communities in Ghana to improve rural water, sanitation, and hygiene.

**3. Syrian refugee work** - In December 2012, we have set up operations assisting Syrian families in Jordan and Lebanon. In the Za'atari camp, we have taken the lead in providing educational support and catch-up classes to Syrian children.

**4. Cyclone Nargis recovery** - In Myanmar, RI has worked with affected communities to recover lost fisheries, livestock, and agricultural production, increasing food security and rebuilding lost livelihoods. To date, 1,500 households have received grants for small business development and 3,600 farmers and fisherman have received technical training.

On behalf of my colleagues on the Board of Directors, I want to thank the more than 2000 RI global staff for their incredible dedication and inspiring work, to acknowledge with profound thanks the generosity of our private supporters and institutional donors, and to express our appreciation of our clients who place their confidence in RI tens of thousands of times each day.

With very kindest regards,

**Chip Levengood**

**Dear Friends,**

During 2012 the European Headquarters of Relief International was able to help more people and more communities in more countries than ever before. This is only made possible by a dedicated team of professionals working within Relief International to whom I extend my sincere thanks for their continuing hard work. They have worked in challenging conditions but have done so with a real determination to make a difference. Relief International's relationship with the UK government Department for International Development (DFID) continues to go from strength to strength and we would like to express our thanks for its support of our work during 2012. In particular, DFID has been one of the principle funders of RI's long term education and empowerment work in Afghanistan and Somalia, where we are supporting thousands of women and girls to improve their literacy levels and life skills.

We would also like to thank the European Commission for its partnership in a number of our country programmes, including supporting our agricultural development work with farmers in Afghanistan, our healthcare delivery work in Niger, and our establishment of water and sanitation infrastructure in South Sudan.

Finally a big thank you to our growing number of private supporters, both individuals and corporate, who have generously contributed to our efforts.

Sincerely,

**Geoff Bell**



**GEOFF BELL**



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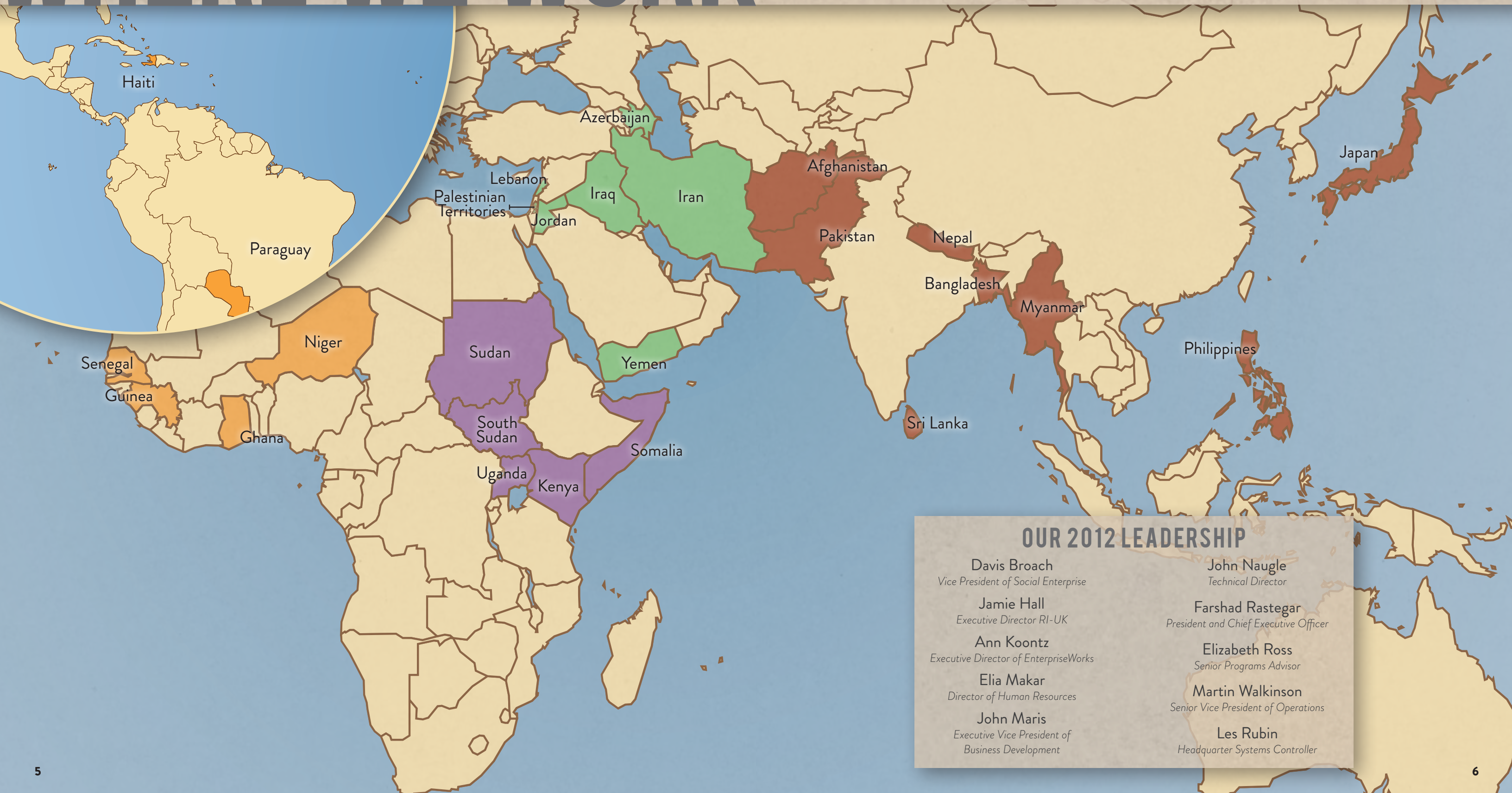
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# WHERE WE WORK

Relief International works in more than 25 countries worldwide, providing assistance to some of the world's most remote and challenged communities.



## OUR 2012 LEADERSHIP

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# OUR WORK AROUND THE WORLD

## ASIA

In 2012, Relief International worked in eight countries across Asia: Afghanistan, Bangladesh, Iran, Myanmar, Nepal, Pakistan, Philippines, and Sri Lanka. RI's programs in Asia linked immediate emergency assistance with long-term economic and livelihood development through innovative programming at the grassroots level. For many years RI has been providing relief to populations affected by natural disasters, such as flash flooding in Kunar (Afghanistan) and Cyclone Nargis (Myanmar). RI assisted refugees and returnees in Iran, Afghanistan, and Pakistan with the construction of permanent shelters, hygiene promotion, and vocational trainings. RI supported economic and rural development through its microfinance programming in Sri Lanka, as well as its project dedicated to strengthening the livelihoods of people who use the Sundarban, a mangrove forest in Bangladesh, and provided livelihood opportunities to the most vulnerable members of the population in the Nimroz province (Afghanistan). Also, RI implemented health programs in the Delta region of Myanmar and fought against zoonotic diseases through a multi-country program in Afghanistan and Pakistan. RI supported human rights activists and women to combat violence against women in Bangladesh. In Nepal and the Philippines, RI continued building community capacity in the management of natural resources.

## EAST AFRICA

In East Africa, Relief International addressed critical humanitarian needs while also supporting longer-term development objectives. RI operated in Sudan, South Sudan, and Somalia, with programs in the health, nutrition, education, and livelihoods sectors. In Sudan, RI provided life-saving emergency support to communities affected by the conflict in Darfur. RI implemented multi-sector programming targeting the Zamzam camp and surrounding areas, with funding by USAID/OFDA and various U.N. agencies. Across the border in neighboring South Sudan, RI was among the first international NGOs to begin working in Upper Nile, a state which is difficult to access, particularly during the rainy season. Upper Nile is currently host to several major camps hosting refugees who have fled fighting in Sudan's Blue Nile and South Kordofan regions. In Upper Nile, RI provided innovative livelihoods and health support to these refugees, as well as host communities and internally displaced people. RI's work in South Sudan was funded by USAID/OFDA, the U.S. State Department Bureau for Population, Refugees, and Migration, and U.N. agencies. In Somalia, RI worked across all three regions of the country in coordination with ongoing efforts by both the international community and local government to ensure stability and development after years of conflict. RI implemented programs in the health, nutrition, and livelihoods sectors from its offices across Somaliland, Puntland, and South Central Somalia. RI's other programs in Somalia were funded by USAID/OFDA, U.N. agencies, and the European Commission.

## MIDDLE EAST

Relief International was active in seven countries across the Middle East region. RI's work in the region spanned a diverse set of issues over a range of sectors, including emergency response and health, women's and youth's empowerment and protection, enterprise and microfinance, food security, and animal health. RI's successes in 2012 were due to dedicated staff, strong partnerships with local and international organizations working in both the private and civil society arenas, and robust implementation which delivered results and impact to donors and communities alike.

In 2012, RI mobilized a response to the Syrian conflict in both Jordan and Lebanon, where RI was able to build upon years of previous experience.

In Iraq, RI deepened its work in women's empowerment programming by launching an innovative project to offer small and medium sized enterprise (SME) loans, business skills training, and mentoring, to 50 female SME owners, as well as beginning the next phase of a project aimed at empowering widows through job placement, skills training, and microcredit.

In December 2012, RI completed its Food for Peace program in Yemen having distributed food to 8,000 families in the Lahj governorate.

## WEST AFRICA AND THE AMERICAS

Relief International's presence in West Africa spanned four countries: Ghana, Guinea, Niger, and Senegal. In 2012, RI's work in the region ranged from emergency assistance to livelihood and economic development to social enterprise.

In Ghana, the Ghana WASH project worked successfully to improve water, sanitation, and hygiene across 160 communities. Over the course of 2012, RI/EW's Gyapa fuel-efficient cookstove program sold over 100,000 locally manufactured stoves in Ghana, reducing carbon emissions, saving acres of forests, improving the health of families, and providing livelihood opportunities for artisans and retailers across the country.

As the Malian refugee crisis continued to spill over into neighboring countries in the Sahel, RI maintained its supportive role in assisting Malian refugees in Niger. In a project funded by the U.S. Department of State Bureau of Population, Refugees, and Migration, RI teams distributed shelters, equipped female-headed households with income-generating activities, and provided better access to health services to refugees.

In Senegal, RI's economic and livelihood development projects continued to affect communities and the government. In 2012, the Senegalese prime minister recognized the financial tools developed through RI's work on the USAID Economic Growth Project, deeming them as vital to the modernization of the country's agricultural sector. With support from the USAID Millennium Water and Sanitation Program, RI successfully led the development of manual drilling in the country.

After six years of successful implementation, the Advancing Democratic Governance project in Guinea was set to close in 2013 after empowering communities to improve local governance in the sectors of health, education, agriculture, and natural resource management.

RI has had a presence in Haiti since its initial emergency relief effort in response to the 2010 earthquake. To build community self-reliance post-disaster, RI's work shifted to address long-term needs in the areas of livelihoods, education, child protection, and women's empowerment. In 2012, RI's Small Business Development Program came to a close after successfully equipping more than 10,000 Haitian women with training and relevant skills to improve their livelihoods. RI's past projects in Haiti also include the establishment of child and youth centers in support with UNICEF.

# AFGHANISTAN GOVERNANCE PROGRAMS



Supported by

Years of conflict and ongoing political and economic insecurity have caused chronic instability and poverty throughout Afghanistan. Much of the country's infrastructure has been destroyed, and many people in remote villages have little or no access to basic services. Education and health levels are amongst the lowest in the world, and many people lack any understanding about their rights and their government's responsibilities.

Relief International has been working in Afghanistan since 2001 assisting communities with support in infrastructure, education, and community capacity building. Through its governance programs, RI combated poverty and promoted accountable and responsive governance from the village to provincial levels. RI worked closely through local partnerships with community members, community organizations, and government officials to encourage forums of engagement and dialogue between people and their local governments. Other activities included training in literacy, advocacy, governance, transparency, and peace building, assistance in the organization of community savings and charity boxes, and the offering of advocacy project grants to communities.

As a result, grants to community groups resulted in the establishment of a community center, additional classrooms for local schools, and a road that improved people's access to services year round. RI also established 40 school libraries and trained teachers in library operations.

## Empowering Women like Madina



**Above:** Madina was able to sustain a better livelihood to support her family after she received a loan from her community's savings box.

At first I did not ask for money from the community savings box, but I changed my mind and I took the decision to ask for a loan from the community savings box. I went to our Community Development Council (CDC) and asked to borrow money. The CDC savings box cashier told me they did not have enough money now because of the other loans, but they would ask the community members to contribute to the box and that two of their borrowers will start to repay as well. So after two weeks, the CDC chairperson sent a message to tell me that they have money to lend me. I borrowed 3,700 Afghani Notes (about 74 USD) and I agreed to pay back the amount in five installments during five months. I purchased Baluchi embroidery materials

and three chickens. Now, the embroidery income is getting better. I also gather hen's eggs and have hatched new chickens - I have 16 now. My daughters are also attending school with the other children in the village. I was able to receive a National ID card for myself and my children from Chakansoor District with the help of the CDC who had succeeded to establish an office for ID cards locally so we don't have to spend money to travel to the provincial capital. I would like to thank our CDC members and those who helped us in this hard situation. Our CDC members are very supportive and sympathetic; they are also honorable and respected in the community and they have a understanding of how we can get the assistance we need."

*"The CDC said they just got trainings about disability from RI and that they learnt a lot about the rights of people living with disabilities - one of them being the right for education."*

## Omid is Going to School

When I came back (to Afghanistan from Iran) and I saw the school in our village, I started crying and asked my parents to enroll me in the school. My mother convinced my father, she knew it was my dream. My father agreed and the day after, he and I went to meet the head of the school.

The principal told us that because I was disabled and in a wheelchair, it would not be possible to enroll me in his school. He said they don't register disabled children because it would be very complicated for both teachers and students. He also said I didn't need to study because I was paraplegic. My father and I insisted but the head of school refused. I cried a lot, first in front of the teachers and principal, and then on the way back home.

A year later, the members of our Community Development Council (CDC) asked the community members to attend a consultation meeting where the majority of the community was. The chairman encouraged the attendants to register their children in school. My father raised my case, saying he tried to enroll me in school but that the head of the school refused because I was disabled. The CDC said they just got trainings about disability from RI and that

they learnt a lot about the rights of people living with disabilities, one of them being the right for education. He asked my father to be ready with me for the next morning, that he will go with us to visit the school.

The next morning, the chairman and deputy chairman of our CDC came, along with three other elders from our village. We all went together to the school and met the principal. He told us the number of students increased a lot, and because I was disabled, I would cause a lot of problems for the teachers by bothering them and the students. Our community members argued rationally with the head of school, telling him the rights of disabled persons, the international agreements Afghanistan signed, and the government's duties. They finally convinced him to accept me, as well as to enroll my young brother who is now helping me at the same time."

With help from his village's CDC, strengthened through the assistance of RI, 12-year-old Omid was finally able to attend school. His father says Omid's behavior has changed since he started school - he's happier. The teachers and principal encourage him. Omid has become an example for teachers, parents, and students.



**Above (top to bottom):** Omid, with help from his village's CDC strengthened through the assistance of RI, is finally able to attend school; Omid, now happily attending school, and his father. Omid's father is really thankful to his community and the CDC of his village for their support in helping his son realize his dream.

## GYAPA™ COOKSTOVES

Families spend up to 50 percent of their household income on cooking fuel in West Africa. The use of inefficient traditional cookstoves not only puts undue strain on low-income households but also creates health hazards due to the harmful effects from household air pollution. Ghana currently has one of the highest deforestation rates in West Africa, largely resulting from the high demand for charcoal as cooking fuel. The high rate of deforestation results in high fuel costs and increases economic burdens for families.

To address these challenges, the Gyapa™ cookstove was introduced in Ghana by EnterpriseWorks, a division of Relief International. The Gyapa™ fuel efficient cookstove is more durable and safer than traditional stoves, uses less biomass (burns 50 to 60 percent less wood and charcoal), and reduces indoor air pollution. Use of improved stove technologies such as the Gyapa™ slows the rate of deforestation by reducing the consumption of charcoal made from felled trees. The improved stoves lessen harmful indoor air pollution that contributes to increased illness and millions of premature deaths annually mainly of women and children. Also, the stoves decrease the emissions of greenhouse gases such as carbon dioxide. The Gyapa™ cookstove has additionally helped generate employment through its production and manufacturing chain of ceramicists, metal artisans, nationwide distributors, and retail agents.

The Gyapa™ cookstove program has grown into the largest local cookstove production industry in Africa and one of the largest cookstove carbon financing programs in the world. Since 2007, over 480,000 stoves have been sold, reducing over 1 million tons of carbon emissions. This enabled over 2 million Ghanaians to significantly reduce household expenditure on cooking fuel, saving Gyapa™ stove users more than \$57 million since 2007. In 2011, the project was issued the largest single issuance for all cookstove projects under the Gold Standard Registry, a carbon finance authority of the Voluntary Market.



**How a Gyapa™ cookstove is made: The Gyapa™ cookstove contains a ceramic liner, the critical element for heat absorption and retention, and thus emission reduction. The liner is secured into the metal casing with mortar and then painted. All stoves are made by hand and the metal casings are sourced from scrap metal.**



**Opposite page:** Gyapa™ cookstoves in midst of the manufacturing process. **Above (top to bottom):** Children in Ghana holding a fuel-efficient Gyapa™ cookstove; A woman using her Gyapa™ cookstove.

**Below:** Srwa and Taliea (left to right), RI Microfinance clients who were able to build thriving businesses with the help of a loan.

## IRAQ MICROFINANCE

To increase opportunities for business owners, Relief International has been working to expand access to basic financial services and capital in Iraq since 2006 by providing micro and small loans to men and women.

RI's microfinance program contributes to socio-economic development by supporting the growth of existing businesses, youth development, and housing upgrades. Loans primarily funded micro and small business expansion and home improvement, ranging from \$500 to \$25,000, as well as agribusiness loans that actively target female farmers. Loans offered through RI are 34 percent smaller than the average microfinance loan in Iraq. RI also has a group lending program for business owners unable to apply for loans as individuals. These individuals form groups of three to eight clients, with members collectively guaranteeing the loan.

In 2012, RI served more than 9,000 Iraqis through its nine branch network, with an outstanding loan portfolio of \$10.2 million. RI developed the largest group lending platform in Iraq with one of the highest proportions of female clients.



**Top:** Azad stands proudly in front of the shop he opened with help from RI Microfinance.

**Left:** Fatma, a client of RI microfinance, was able to grow her sewing business with the help of a loan.





# LIVESTOCK FOR LIFE

## FIGHTING ZONOSIS

More than three quarters of new and emerging diseases at the beginning of the 21st century have been caused by pathogens called zoonotic diseases originating from animals or animal products. These diseases, known as zoonoses (diseases transmitted between humans and animals), are a major global health concern. A lack of knowledge and access to resources on zoonoses, poor hygienic conditions, and a lack of disease surveillance systems have resulted in an even more dangerous spread of these diseases. Zoonosis is a serious threat to many communities across the world that raise livestock as a principle source of income and livelihood. These diseases threaten livestock herds and humans living in close proximity to livestock. Thus many families' ways of life and potential pathway out of poverty are also threatened. To address the threat of zoonoses, Relief International created the Livestock for Life program as part of our global bio-engagement initiative. The program promotes awareness, behavior change, and coordination between individuals and local and national authorities on preventing zoonotic diseases. RI began this program with a pilot project in Pakistan. In 2012, the program spanned four countries: Afghanistan, Pakistan, Yemen, and Somalia,

with plans to expand to Bangladesh, Nepal, and Libya. Through our work in Pakistan, RI identified that there was a need for better surveillance and detection of disease at the community level. RI began working at the local level to bring together livestock keepers, human and animal health practitioners, and policy makers through the establishment of Zoonotic Control Committees. These committees are responsible for monitoring and reporting zoonotic diseases to district level government departments and are supported by government departments, research organizations, and academic institutions. RI worked through a three pronged approach to combat the issue by preventing disease transmission, increasing local capacities to monitor and report disease outbreaks, and integrating federal efforts to monitor and respond to outbreaks.

Through this initiative, Relief International established grassroot disease identification and surveillance systems, trained community animal health workers at village levels, established health and youth clubs at village schools, and strengthened vaccine supply chain capacities of government veterinary departments.

Supported by the U.S. Department of State Biosecurity Engagement Program

*“Now we have more effective communication through Zoonosis Control Committees and are more confident in sharing information with government agencies. We feel like we have real ownership of the district.” - Hikmat, a RI-trained community animal health worker from Balochistan, Pakistan.*



**Clockwise (from top):** RI staff member conducting a local community meeting on the prevention and awareness of zoonosis; A local school health club established by RI in Somalia; RI staff in Yemen examining a goat; RI field worker in Somalia.

**Opposite page (clockwise from top):** A couple with their newborns who received treatment at one of RI's clinics; RI staff in Myanmar; A nurse midwife at Kyon Dah Station Hospital.

## MATERNAL AND CHILD HEALTH

The devastation of Cyclone Nargis in May 2008 caused a near complete collapse of healthcare services in communities affected by the cyclone. In the Dedaye Township, 100 percent of the existing health facilities were destroyed. In the wake of Cyclone Nargis, Relief International established operations in the Yangon and Ayeyarwaddy regions to help improve and provide healthcare services to affected communities.

In Dedaye, RI's primary focus has been to improve maternal and child health and strengthen township health systems as a majority of the population lacks access to even basic medical services. Field staff worked closely with the Township Health Department to improve the capacity and coordination of its basic health staff, volunteer health workers, and village health committees. This close collaboration further strengthened department monitoring and supervision mechanisms. Further, RI helped support healthcare systems, so that referral patients who are unable to pay for emergency treatments still received necessary care. RI also provided medicine, supplies, and equipment to township health facilities, strengthened village health committees, and facilitated the development of revolving health funds for villages.

Through this program, the organization has assisted a population of over 200,000 people. To date, RI has delivered 5,000 clean delivery kits to expectant mothers, trained 112 auxiliary midwives and 134 new community health workers, provided 390 villages with training and disaster-risk reduction kits, and strengthened 90 village health committees.

Supported by The United Nations Office of Project Services (UNOPS)





Opposite page (clockwise from top): Somali girl embracing her mother; A mother who brought her child to an RI mobile clinic to receive care; Child being screened for malnutrition by RI staff.

## RELIEF AND RESILIENCE PROJECT

Civil war, poor rainfall, inflation, and the global food crisis contributed to endemic poverty and mass displacement in Somalia. Moreover, health services were nonexistent in large areas of southern Somalia, and the few existing health facilities had limited geographical reach, constrained supply, and limited staff capacity. Malnutrition combined with population movements, overcrowding, and critical gaps in health and nutrition services resulted in the high prevalence of communicable diseases. Few Somalis had sustainable livelihoods and most remained hungry, sick, and vulnerable to disease.

Relief International has been on the ground in Somalia since 2007 bringing emergency relief and rebuilding livelihoods. In response to Somalia's public health crisis, RI established a program to increase access to vital health services. This program, implemented in partnership with two other agencies, provided life-saving health and nutrition services for vulnerable populations in Southern Somalia. The project placed a strong emphasis on building the capacity of health staff and improving the long-term provision of health services. RI collaborated with local Somali organizations, communities, government leaders, and other international humanitarian agencies as well.

RI's team provided essential maternal and child health services, including life-saving vaccinations and immunizations through its health facilities and mobile outreach clinics; distributed treated bed nets to vulnerable households; and trained health providers, midwives, and community health workers in reproductive health care, nutrition screening, and proper management of severe and moderate acute malnutrition. RI also worked with community health and hygiene promoters through outreach campaigns to promote behavioral change in both health and nutrition. Through this project, over 35,000 Somalis, a large majority of whom were women and children, received vital healthcare.

Supported by



# SOUTH SUDAN

**Opposite page:** A mother from South Sudan. **Bottom (left to right):** Mrs. Hajara, her children, and RI staff in front of the tent they received from Relief International; RI staff with mothers who receive vital health services at the clinic in Mabaan.

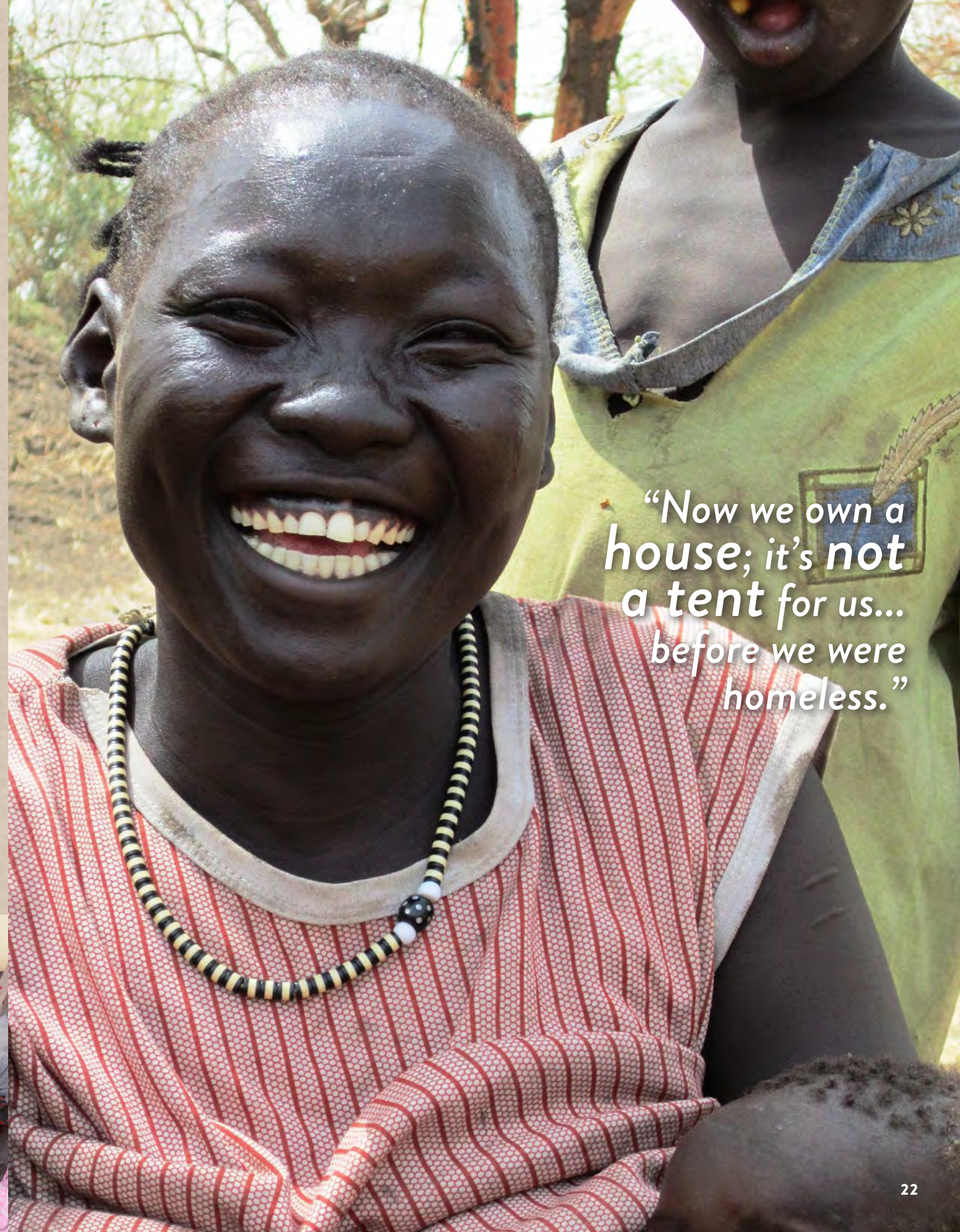
## DORO REFUGEE CAMP MANAGEMENT

Refugees from the Blue Nile State in Sudan, internally displaced persons, and returnees have been flooding into Mabaan County in South Sudan's Upper Nile State. This has increased pressure on the availability of basic services and natural resources. More than half the population in South Sudan lives in poverty and millions are food insecure. Mabaan County lacks functioning water facilities, an education system, and knowledge of hygiene and sanitation, which creates further susceptibility to disease and poverty.

At the Relief International-managed Doro refugee camp in Mabaan County, RI delivered sustaining services to refugees to improve camp management, provided social services and shelter, and distributed non-food items (NFIs). We also built the capacity of camp community structures, including the organization of youth clubs, community watch groups, and women's coordination committees. RI rebuilt livelihoods by promoting women's entrepreneurship, organizing brick making cooperatives, training communities on vegetable gardening, providing agricultural seeds, and installing grain grinding mills.

Relief International worked closely with community leaders to learn what families need most. Our team listened to the community and served as a voice for the refugees. Our organization improved the lines of communication between the refugees and aid workers, fostering self-reliance and putting people first.

Supported by



*“Now we own a house; it’s not a tent for us... before we were homeless.”*



Steve Shelton

Bottom (left to right): A bob® can hold up to 70 jerricans or 1,400 liters; The RI team in Uganda.

## DOMESTIC RAIN WATER HARVESTING

One in nine people worldwide do not have access to improved water sources. Women and children around the world spend hours collecting water each day.

To contribute to poverty reduction and relieve women and children from the drudgery of fetching water, Relief International improved access to safe water in Uganda through its domestic rainwater harvesting project. Domestic rainwater harvesting alleviates the task of collecting water from distant and often polluted sources - and in some parts of the world, it may be the only alternative for improving water supplies. While the level of access to safe water is reported to be high (roughly 60 percent in rural areas of Uganda), the convenience of access is low, with water sources often hundreds of meters below the homesteads at springs in the valleys.

Relief International's EnterpriseWorks division (EW), has undertaken a five year pilot project to determine if rainwater harvesting could be commercially promoted on a wide-scale across Uganda and regionally across Eastern Africa. EW used an enterprise approach that worked with the private sector to develop the right product at the right price point, and developed a marketing and promotional strategy that results in a sustainable supply chain. bob®, the domestic rainwater harvesting bag developed by EW, holds 1400 liters of clean rainwater and is 58 percent cheaper than competing products.

bob® has been available on the open market in Uganda in East Africa and 2,500 units have been sold in the past two years. Owing to its success, EW has started commercializing bob® in Ghana so Ghanaians can also benefit from clean rainwater collected right at their doorstep.

Supported by the Bill & Melinda Gates Foundation

**“Now I have clean natural water for my cow and my household. I no longer have to buy water and I now have enough time to collect fresh grasses for my cow and work in my gardens,”**  
- Alice, a bob® owner.



## FOOD FOR PEACE

Yemen is one of the most impoverished countries in the Arab region and struggles with chronic underdevelopment and instability. Malnutrition, food and water shortages, rampant unemployment and illiteracy, and high gender inequalities have been compounded by civil conflict in Yemen.

Nearly half of the population in the Lahj Governorate of Yemen is food insecure, mainly due to the influx of internally displaced persons and drastically increased food prices. RI's Food Assistance project improved food security for vulnerable families affected by this challenge.

Through this project, Relief International distributed rations and improved the food security of more than 8,000 families. In addition, 45 community mobilizers were trained to deliver nutrition awareness and education sessions to improve the health of families by focusing on topics such as healthy cooking habits, proper nutrition, hygiene, and breastfeeding. RI was recognized by the Lahj Governor's office and received several awards of appreciation for its successful impact on local communities in Yemen.

Supported by



**Left (clockwise from top):**

Children whose families RI is assisting in Yemen; RI staff member with a man whose family received food rations; A nutrition education awareness session, organized by RI, at a local school.



## A KITCHEN FULL OF FOOD FOR THE HAKEEMS

*Mr. Hakeem depends on daily labor work which is difficult to come by and has no permanent source of income that he can rely upon to feed his family. Mr. Hakeem, his wife, and his one-year-old daughter live with his parents. His monthly earnings equate to 75 USD - an income not sufficient enough to support a household of five people. Before receiving food from Relief International, he had to borrow money from his relatives and friends in order to provide for his family.*

*Mr. Hakeem and his family represent just one of the 1,405 families in his district alone who continuously received food rations through Relief International's program.*

*“Now, I have enough food even for the next two months. My wife has stored food for rainy days,” says Mr. Hakeem. “Now I am paying more attention to my work without any worry that my family is left behind without food. They have sufficient food which is improving their **health** as well as allowing them to live with **dignity** in the village.”*

*His wife also attended Relief International's nutrition education sessions to improve the health of her family. At these sessions, trained community mobilizers cover topics such as healthy cooking habits, proper nutrition, hand washing and hygiene, and breastfeeding, to promote awareness of healthy habits and nutrition.*

*Now, less concerned about how he will feed his family, Mr. Hakeem has more time to consider the education of his daughter, whom he hopes can grow up to be a doctor.*

# FINANCIALS

Financial summaries for the year ending December 31, 2012  
With comparative totals for 2011

## UNITED STATES

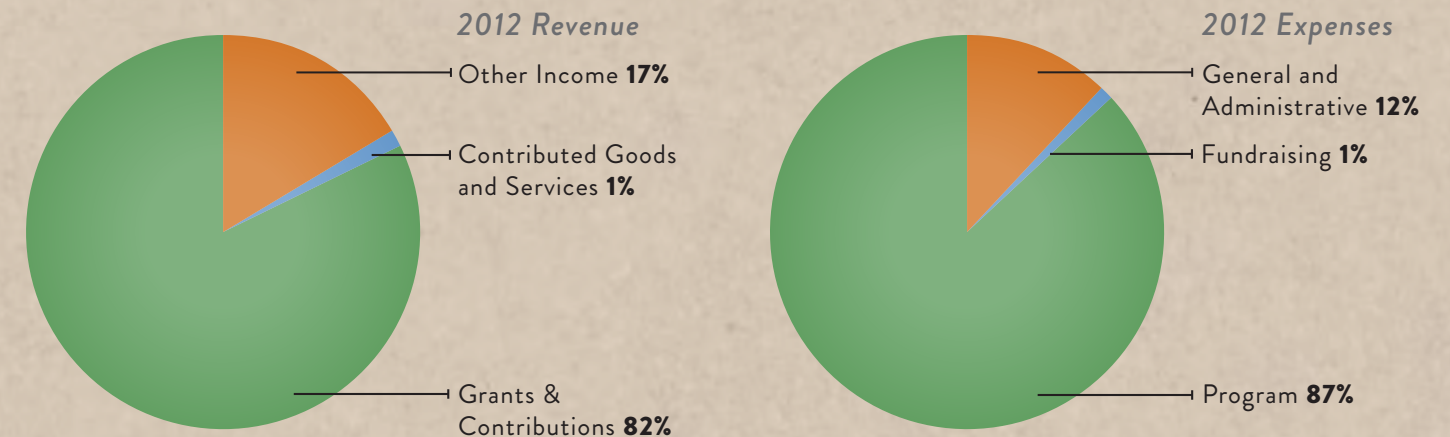
	2012	2011
<b>REVENUES</b>	<b>Total (\$)</b>	<b>Total (\$)</b>
Grants and Contributions	20,693,729	22,386,750
Contributed Goods and Services	322,055	2,545,943
Other Income	4,186,347	5,472,581
<b>Total Support and Revenue</b>	<b>25,202,131</b>	<b>30,405,274</b>
<b>EXPENSES</b>		
Program	28,371,368	28,653,326
Fundraising	178,832	161,830
General & Administrative	3,986,659	4,089,252
<b>Total Expenses</b>	<b>32,536,859</b>	<b>32,904,408</b>
Increase (Decrease) in Net Assets	(9,503,652)	(2,765,577)
Net assets beginning of the year	22,992,901	25,758,478
Net assets end of the year	13,489,249	22,992,901

## UNITED KINGDOM

	2012	2011
<b>INCOMING RESOURCES FROM GENERATED FUNDS</b>	<b>Total (£)</b>	<b>Total (£)</b>
Voluntary Income		
Donations and Other Voluntary Income	211,839	1,220
Donated Commodities	482,766	5,259,463
Investment Income	208	209
Grants and Contributions	9,427,419	10,452,614
<b>Total Incoming Resources</b>	<b>10,122,231</b>	<b>15,713,506</b>
<b>RESOURCES EXPENDED</b>		
Costs of Generating Funds	1,727	525
Charitable Activities	9,730,802	15,819,249
Governance	23,040	22,200
<b>Total Expenses</b>	<b>9,755,569</b>	<b>15,841,974</b>
Net (outgoing resources) for the year	(366,663)	(128,468)
Net (expenditure) for the year / Net movement in funds	(366,663)	(128,468)
Fund balances at the beginning of the year	75,588	204,056
Fund balances at the end of the year	442,251	75,588

## UNITED STATES

87 cents of every dollar contributed directly helps those in need

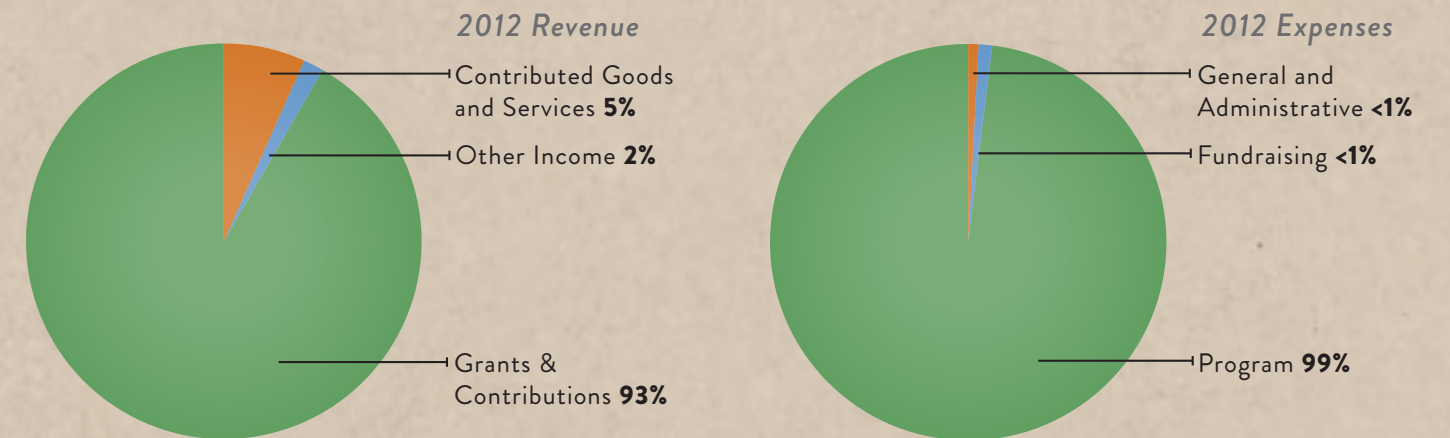


RI's financials are audited globally by the external and independent firm of Gelman, Rosenberg, and Freedman



## UNITED KINGDOM

99 pence of every pound contributed directly helps those in need



RI UK's financials are audited globally by the external and independent firm of Crowe Clark Whitehill



# HOW TO GET INVOLVED

## VOLUNTEER & INTERNSHIPS

Relief International offers opportunities to volunteer and intern both in the United States and internationally and in both Development as well as Emergency Response capacities.

[ri.org/volunteer-internships](http://ri.org/volunteer-internships)

## FUNDRAISE

Start your own fundraising campaign/event. Your help will make a difference by creating community awareness, raising funds, and directly impacting the lives of many families in need around the world.

[ri.org/fundraise](http://ri.org/fundraise)

## DONATE

Give online by visiting our website:

[ri.org/donate](http://ri.org/donate)

Call (855) ACT-NOW1  
or (855) 228-6691

Make a tax-deductible contribution by mail to:

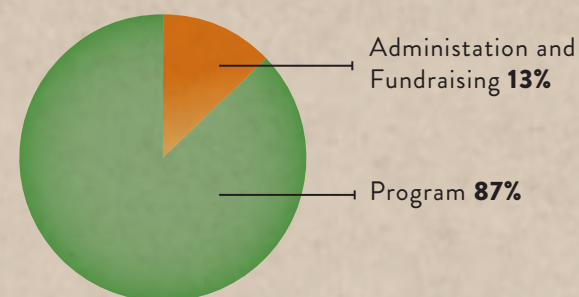
Relief International  
5455 Wilshire Blvd, Suite 1280  
Los Angeles, CA 90036  
USA

Attn: (Specify Program Name if Applicable)

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-  [youtube.com/user/ReliefInternational1](https://youtube.com/user/ReliefInternational1)
-  Sign up for our e-newsletter at [ri.org](http://ri.org)

## GENERAL AND ADMINISTRATIVE OVERHEAD



Relief International continues to receive four out of four stars from Charity Navigator, the premier American Charity evaluator, for our responsible stewardship of donor funds.

A mother from the RI-managed Doro Refugee Camp in South Sudan.



# THANK YOU

Relief International's work would not be possible without the invaluable support of our donors. We thank you on behalf of the millions of people whose lives are more productive and secure because of your generosity.





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Children participating in recreation activities organized by RI staff in the Doro refugee camp, South Sudan.

Relief International USA is a tax-exempt organization under section 501(c)(3) of the Internal Revenue Code, and under section 237021(d) of the California Revenue and Tax Code (Tax ID # 95-4300662). RI UK is a registered charity in England and Wales (Charity ID # 1098106).

# 22 YEARS OF SERVICE