



2013

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## OUR MISSION

Relief International is a humanitarian non-profit agency that provides emergency relief, rehabilitation, development assistance, and program services to vulnerable communities worldwide. Relief International is solely dedicated to reducing human suffering and is non-political and non-sectarian in its mission. Relief International's mission is to:

- Serve the needs of the most vulnerable and reduce human suffering globally without discrimination.
- Empower communities through capacity building and economic development.
- Protect lives from physical injury or death and/or psychological trauma.

## OUR APPROACH

Bridge emergency relief and development through appropriate, innovative, community based and sustainable approaches.

Promote economic self reliance, peaceful coexistence by maximizing job creation, use of local human and natural resources, and enhancing civic responsibility and action.

Partner with beneficiaries and donors alike to uphold the highest professional norms in serving those in need with dignity and respect.

# Letter from the Board

To our supporters of Relief International,

We responded to global crises in Syria and the Philippines. We continued our partnerships with communities in transition through enterprise and education programming. We developed our growing portfolio of WASH and zoonosis programs. And we did all of these activities in the context of strengthening global management and beginning work on a new strategic plan. 2013 was a pivotal year for Relief International.

We undertook this work because we have the opportunity to make RI a more dynamic organization with a greater impact, and our staff and board of directors are the reason why it happened.

Our teams work with thousands of people each day. Listening to their aspirations, understanding their assets – that is the principal work of our dedicated field staff. Then, we marshal human and donor resources to partner with those communities to achieve their goals for better education, health, environment and livelihoods, for a dignified role in their own future. You'll read many examples of this process in this annual report.

Let me take a moment to thank our donors, partners, and staff for their dedication and commitment. And let me also commend the communities where we work. Their courage, perseverance and resilience inspire us all.

2013 was a year of transition at Relief International: continued strong fieldwork while reconfiguring in our global support offices. I'm delighted to share highlights of these successes in the following pages, knowing that while we have accomplished much, we have also set the stage for an even stronger 2014.

With warmest regards,



Chip Levengood

- 1 Afghanistan
- 2 Azerbaijan
- 3 Bangladesh
- 4 Egypt
- 5 Ghana
- 6 Haiti
- 7 Iran
- 8 Iraq
- 9 Jordan
- 10 Lebanon
- 11 Libya
- 12 Myanmar
- 13 Nepal
- 14 Niger
- 15 Pakistan
- 16 Paraguay
- 17 Philippines
- 18 Senegal
- 19 Somalia
- 20 South Sudan
- 21 Sudan
- 22 Turkey
- 23 Uganda
- 24 Yemen





In Myanmar,  
we've ensured  
safe deliveries  
for over **2,500**  
mothers |

In Somalia, we're helping more than **9,000**  
girls stay in school and graduate with the  
tools they need to succeed

# Where We Work



Clockwise from top left:

RI organized recreational activities at the Zaatari camp, Jordan

Zeinab pictured in front of classroom blackboard

Girls in class at RI's remedial education center in the Zaatari camp, Jordan

A majority of RI's field workers are Syrians from the camps or Jordanians from communities hosting Syrian refugees

Schoolgirl washing hands

# Syria Crisis Response

## Saving lives and providing hope for Syrian refugees

**O**n March 15, 2011, the Syrian revolution began as part of the Middle East's Arab Spring. What started as a protest by opposition groups against the government has grown into a gruesome, protracted civil war. By the end of 2013, 7 million Syrians were displaced internally and more than 2.3 million fled to neighboring countries—creating one of the largest humanitarian crises in recent history. Host countries such as Lebanon, Jordan, and Iraq continue to bear the burden of new arrivals, further straining infrastructures, economies, and resources.

### WORK WE'RE DOING

In 2013, Relief International staged a fully-integrated regional response to the Syria crisis. Over the past year our team worked in Jordan, Lebanon, Turkey, and Iraq to provide much-needed services in WASH, education, non-food items distribution, women's empowerment, and protection, nutrition, and health, working with partners like UNICEF. Our initiatives support refugees, the communities that host them, and internally displaced persons in Syria.

Syrian children face many obstacles to their success in the classroom, including language barriers, curriculum differences, transportation fees, lack of psychosocial support, and poor and crowded conditions. In Jordan, children attend supplementary math, science, and language classes organized by RI so they can catch-up in school and enroll within Jordan's formal education systems or receive additional support within the camp education systems. Children also receive psychosocial support through our programs. Creativity and play have been shown to be powerful in the healing process for trauma, so recreational activities are an important component of RI's educational programs. In Lebanon, RI's Accelerated Learning Program serves Syrian children living in host communities, helping them become ready to be enrolled in the formal education system. We're also addressing nutrition and health needs, as well as improving water and sanitation facilities to children in those schools.





Back in Syria, Zeinab was a distinguished student at her school. When Zeinab and her family fled to Lebanon, she lost her ability to concentrate in school. Syrian children like Zeinab have missed years of school, struggling to catch up in their studies in overcrowded schools while trying to leave behind the trauma they experienced in Syria. RI staff found Zeinab and invited her to join RI's Accelerated Learning Program (ALP). With this support, Zeinab began to reclaim her joy in education and today she is a first level student at her school.

RI has reached more than 7,000 children through its ALP in Lebanon.



When refugees first arrive at their camps, they must live in crowded and poor conditions, making them susceptible to disease. To ensure families stay healthy, RI is working alongside communities in Jordan and Lebanon to improve WASH facilities and help communities engage in healthy hygiene practices. RI is also distributing items such as hygiene supplies and women's dignity kits, baby kits, winter clothing, and blankets. In Erbil, Iraq, we have set up a water-quality monitoring system to reduce the risk of illness. RI's team of 60 community mobilizers from the camp deliver messages to families, reinforcing best hygiene practices and connecting them to vital available education and health services in the camp.

With the increase in food prices and lack of employment opportunities, families struggle with food insecurity and other basic provision. RI reaches more than 90,000 people through mobile clinics in Lebanon, ensuring Syrian refugees and the Lebanese host population have access to basic life-saving health and nutrition services, as well as psychosocial support. Mobile clinics provide a variety of services, such as consultations, vaccinations, medicine, and pre- and post-natal care, as well as rapid medical response and care for sexual and gender-based violence survivors who require specialized assistance.

By the end of the year,  
we saw **2,200** patients  
and addressed the well-being  
of **1,600** others.



RI RED team member treating a patient” (left) and “RI RED team doctor treating a young infant at the Carigara District Hospital

# Responding to Typhoon Haiyan

## From Disaster to Recovery

**S**uper Typhoon Haiyan—one of the most powerful storms on record—raged through the Philippines on November 8th 2013. Typhoon Haiyan, known locally as Typhoon Yolanda, displaced more than 4 million people. Millions more were left without access to essential services such as electricity, healthcare, sanitation facilities, and clean water.

### OUR RESPONSE

In the wake of Haiyan, RI's Rapid Emergency Development (RED) Team, in partnership with Kaiser Permanente, immediately deployed to the most devastated areas. RI's RED Team, consisting of doctors, nurses and other medical first responders, provided urgent primary care to affected families in Tacloban City. A portion of the RED team was stationed at the Carigara District Hospital where they helped staff the hospital until it returned to functionality. The team provided additional medical support to small communities or barangays via mobile clinics.

To prevent outbreaks of disease and provide families access to water, RI immediately scaled up its efforts and implemented a water, sanitation and hygiene (WASH) program on the island of Leyete. With support from UNICEF,

RI's RED Team treated more than **3,700** patients and addressed the psychological well-being of more than **500** people.

RI's team provided access to safe drinking water, built and restored sanitation facilities, and conducted hygiene awareness education with a special focus on schools.

Clockwise from top left:

RI RED team member at hospital

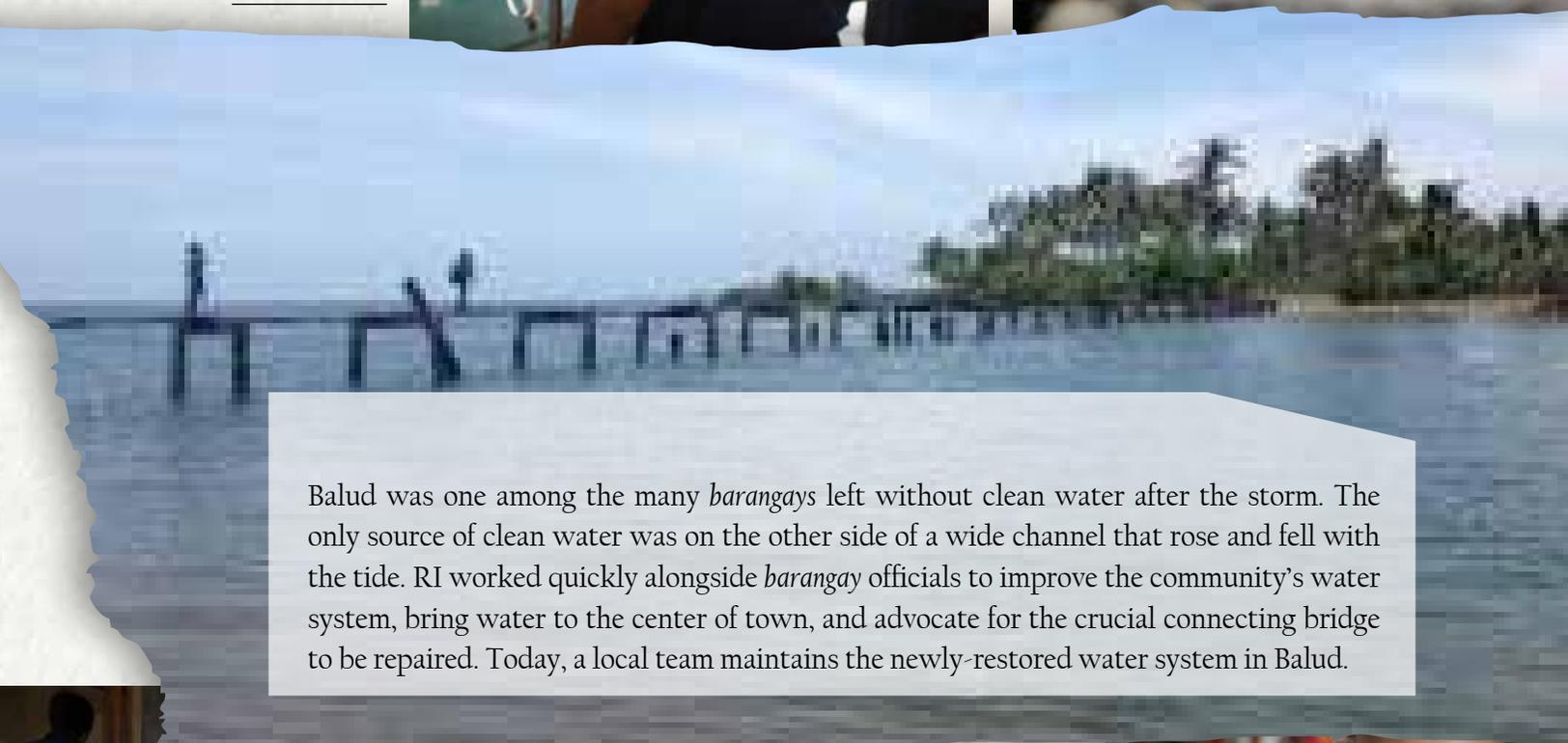
Woman holding baby

RI RED team doctor treating infant

RI RED team member meets with family for evaluation

Post-operation debrief

The bridgeway to the Balud barangay



Balud was one among the many *barangays* left without clean water after the storm. The only source of clean water was on the other side of a wide channel that rose and fell with the tide. RI worked quickly alongside *barangay* officials to improve the community's water system, bring water to the center of town, and advocate for the crucial connecting bridge to be repaired. Today, a local team maintains the newly-restored water system in Balud.





# One Health

## Combating Zoonotic Disease

**M**ore than two thirds of the world's emerging infectious diseases affecting humans are zoonotic—diseases that originate from animals and passed onto humans. In our interconnected world of fluid borders, deadly disease epidemics have been on the rise. Increasing contact between humans and wildlife, intensification and integration of food production, rapid population growth, and the expansion of international travel have all contributed to the spread of zoonoses. In addition to the health hazards, economies and livelihoods dependent upon livestock are at risk.

### OUR APPROACH

RI's *One Health* initiative works to combat the spread of zoonoses in some of the most remote and insecure areas of the world including Afghanistan, Pakistan, Somalia and Yemen. In all of these regions, livestock represent the main asset for communities and there is limited local understanding of the mechanisms of disease transfer, lack of capacity within reporting systems, and lack of access to treatment. RI uses an integrated approach training community health workers, schools, and civil society organizations. Also, RI works at the institutional level to raise awareness, build capacity for prevention and response, and integrate surveillance efforts with existing government efforts.



RI's *One Health* initiative is an integrated effort working across multiple disciplines locally, nationally and globally to attain optimal health for people, animals, and the environment

Clockwise from top left:

Young Kuchi herders in Afghanistan

RI community animal health workers treating disease outbreak in Yemen

Herd of goats

RI-trained veterinarian treating a goat in Somaliland



## CREATING AWARENESS AND BEHAVIOR CHANGE

Education and awareness are the first steps to preventing zoonoses. Farmers are on the frontlines of biosecurity and working closely with them is the key to safeguarding livestock from disease. RI's team has trained a substantial network of Community Animal Health Workers (CAHWs) working in partnership with communities. School health clubs formed by RI train and inform the new generations about the risks of zoonoses. Media awareness programs such as TV shows, advertisements, radio programs, and other community outreach activities and events help disseminate messages to the broader community.

## INTEGRATING DISEASE SURVEILLANCE & REGULATION

RI collaborated closely with livestock and health ministries to mitigate the spread of zoonotic diseases. Capacity building and support within existing government reporting and surveillance systems is a major priority in RI's *One Health* initiative.



## BUILDING CAPACITY FOR PREVENTION AND RESPONSE

Community Animal Health Workers (CAHWs), trained at RI Veterinary Field Offices, work on the ground with communities. CAHWs are livestock herders that move with their herds, thus holding unparalleled access to rural areas. They're also able to report and treat diseases quickly, while raising awareness and educating communities more effectively.

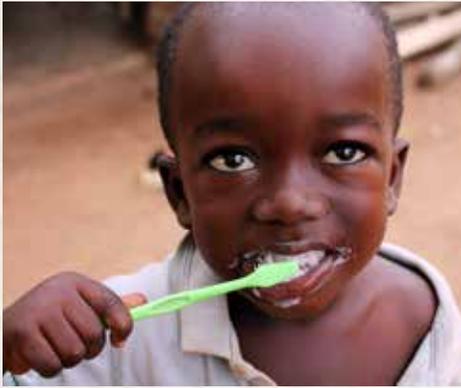
In 2014, RI's program plans to expand to Bangladesh, Nepal, and Libya.



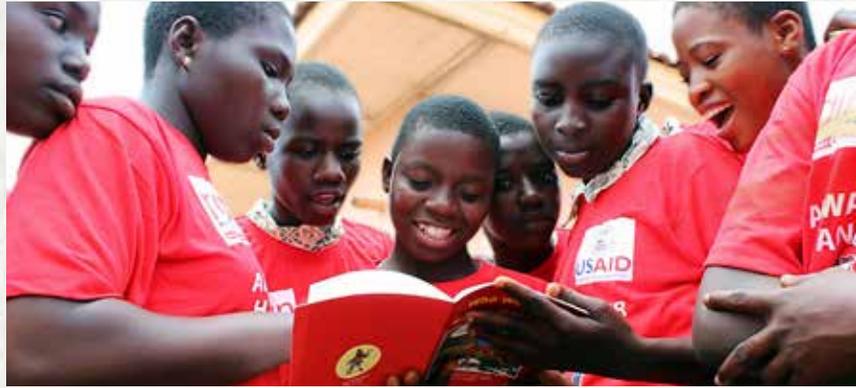
When RI first came to Sahra she was working to support her husband and three children, looking after the family's few goats which were affected by disease. Sahra was selected to be a part of RI's CAHW training program. After she finished her training, she started providing veterinary services in local communities and began making a modest income.

Sahra points out that this has allowed her to work against many preconceptions about the place of women in Somalian society. "Women are usually not allowed to treat animals, but with the confidence and knowledge I gained from training, the community has faith in my abilities, and they have begun to bring their animals to me for treatment."

Top left:  
Boy brushing teeth  
with clean water



Right:  
Students reading  
WASH and hygiene  
education material



# Water, Sanitation and Hygiene (WASH)

## Saving lives and providing hope for Ghanaians

**G**hana Water, Sanitation and Hygiene (GWASH) improved rural sanitation access through the provision of latrines. Throughout the project, RI collaborated with other development partners to scale up access to improved water and sanitation infrastructure and to promote the adoption of complementary hygiene practices. RI utilized both a 'high-subsidy' and 'low-subsidy' approach to compare health, water and sanitation outcomes and maximize impact in target areas.

### THE PROJECT

The GWASH Project reached an estimated 97,800 people through the construction of 162 boreholes, 38 hand dug wells, 2 water pipe systems, and 11 surface water kiosks. RI also made extensive gains in improving community water access through two initiatives in Central Ghana: manual drilling and borehole repairs. Over the course of the project, 77 pumps were repaired in 64 communities and 40 boreholes were manually drilled in Assin North and South. Manual drilling and borehole repairs benefited a total of 23,100 and 12,000 people, respectively. Additionally, RI constructed a total of 5,480 household latrines, and 144 institutional latrines at 120 schools, 22 clinics and one lorry station.

When we followed the **GWASH** steps, we have realized we do not fall sick like we used to, especially our children.



Bottom Right:  
Students watch as the  
new school  
well is tested

Left:  
Family proudly stands  
in front of new  
household latrine

# Enterprise

## Connecting small-holder farmers to markets

Throughout much of West Africa, sporadic conflict has left countless acres of land unusable and much of the infrastructure undeveloped. These problems contribute to widespread food insecurity and little or no market access for small farmers. This is the case in Senegal, where much of the food production relies on small farmers managing crops large enough to support single-family households.

### WORK WE'RE DOING

RI started the Economic Growth Project to support the agricultural sector and improve regional food security. The project aims to increase small-holder farmer productivity and connect them to markets where they can sell their crop. RI/EWV is achieving these goals by increasing small farmers' access to capital by making lending requirements more flexible and reducing the risk of crop-loss with a new insurance program.

The project has been leading the way in capital access activities for collectives of small farmers in Senegal since 2009. RI/EWV is improving capital accessibility by partnering directly with both small farmers and their banks, working to improve the financial environment for farmers, and developing and adapting new financial opportunities with lending institutions. The results have helped mobilize over \$30.6 million in renewed agricultural production and increased bank lending. Since the program began, 9,138 loans have given small-holder farmers the opportunities they need to improve their farmland. RI is aiming to accelerate this growth by using the Development Credit Authority (DCA) to encourage further lending for farmers, thus increasing production and adding to farmers' income.



Top: Farmers in front of new field holding loan documents  
Middle: Two cows increase a farmer's production  
Bottom: Woman receives key to a new tractor

With new levels of income come new levels of risk of loss. Most small rural farmers gaining improved access in the market manage only a small crop. Even a small setback can affect their entire output. RI is mitigating the risks of catastrophic crop-loss with a new rain-index insurance program. In 2013, 42 insured maize producers were compensated for rain-related losses, recovering \$6,000 in lost crops, allowing them to repay their loans and prepare for next year's season. For 2014, more banks intend to follow this example and include the insurance in their loans. These programs owe much of their success to RI's committed belief in partnering directly with the farmers and meeting their specific needs.

# Financials

## Financial summaries for the year ending December 31, 2013 With comparative totals for 2012

### UNITED STATES

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	2012	2013
	Total (\$)	Total (\$)
<b>REVENUES</b>		
Grants and contributions	20,693,729	21,903,960
Contributed goods and services	322,055	919,049
Other income	4,186,347	3,524,649
Total support and revenue	<b>25,202,131</b>	<b>26,347,658</b>
<b>EXPENSES</b>		
Program	30,540,292	25,836,701
Fundraising	178,832	142,033
General and administrative	3,986,659	4,174,602
Total expenses	<b>34,705,783</b>	<b>30,153,336</b>
Increase (decrease) in net assets	[9,503,652]	[3,805,678]
Net assets beginning of the year	22,992,901	13,489,249
Net assets end of the year	<b>13,489,249</b>	<b>9,683,571</b>

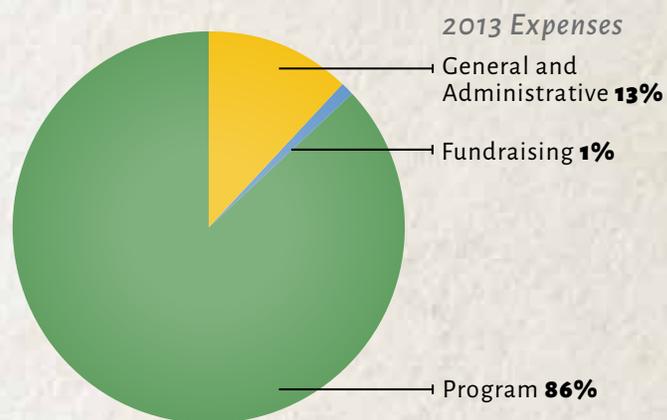
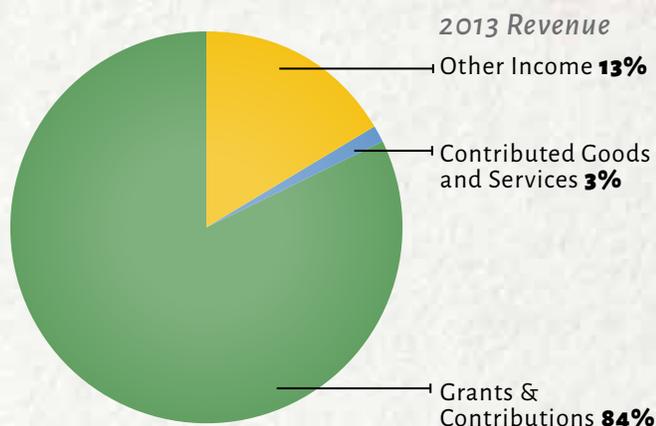
### UNITED KINGDOM

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	2012	2013
	Total (\$)	Total (\$)
<b>INCOMING RESOURCES FROM GENERATED FUNDS</b>		
Voluntary income		
Donations and other voluntary income	342,504	9,502
Donated commodities	780,543	139,287
Investment income	336	393
Grants and contributions	15,242,391	18,716,220
Total incoming resources	<b>16,365,775</b>	<b>18,865,402</b>
<b>RESOURCES EXPENDED</b>		
Costs of generating funds	2,792	3,649
Charitable activities	15,732,905	18,709,776
Governance	37,251	39,128
Total expenses	<b>15,772,949</b>	<b>18,752,553</b>
Net movement in funds	592,826	112,849
Fund balances beginning of the year	122,212	715,038
Fund balances end of the year	<b>715,038</b>	<b>827,887</b>

## UNITED STATES

**86 cents of every dollar directly helps those in need**

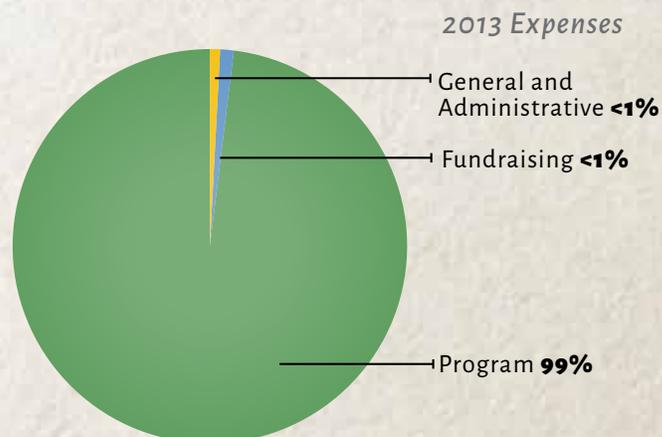
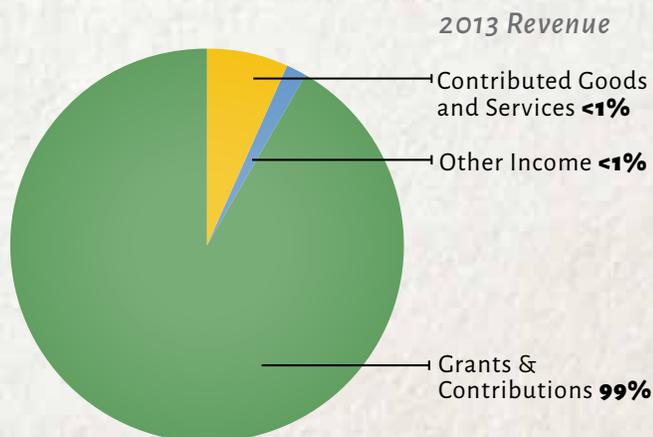


RI's financials are audited globally by the external and independent firm of Gelman, Rosenberg, and Freedman



## UNITED KINGDOM

**99 pence of every pound directly helps those in need**



RI UK's financials are audited globally by the external and independent firm of Crowe Clark Whitehill



# Leadership

## Our 2013 Leadership

Jamie Hall

Executive Director RI-UK

Ann Koontz

Senior Vice President, Programs

Elia Makar

Director of Human Resources

Adam Koons

Senior Vice President, Programs

Jamie Jones

Vice President, Program Development

John Naugle

Technical Director

Farshad Rastegar \*

President and Chief Executive Officer

Elizabeth Ross

Senior Programs Advisor

Martin Watkinson

Senior Vice President, Operations

Les Rubin

Headquarter Systems Controller

Geoff Bell †

Interim President and Chief Executive Officer

## Relief International-UK Board of Trustees

Amanda Barnes

Oxford Global Media

Geoff Bell

Relief International-UK

Rob Cope

Remember A Charity

Jamie Hall

Relief International-UK

Barbara Simmonds

Independent Accounting Professional

## Relief International-US Board of Directors

Sara Abbasi ‡

Developments in Literacy

Keith Allman

Blue Orchard Investments/Bamboo Finance

Geoff Bell

Relief International-UK

Chip Duncan ‡

The Duncan Group

Ellen Frost

Institute for International Economics

John Gage

Kleiner Perkins Caufield & Byers

Simon Goodall ‡

Boston Consulting Group

Hernando Garzon ‡

Kaiser Permanente

Steve Hansch

Georgetown University

Leon Irish

International Center for Civil Society Law

Chip Levensgood

Overseas Vote Foundation

Jim Moody

Merrill Lynch

Farshad Rastegar, Ph. D \*

Relief International

Deborah Senior, Ph. D ‡

Toyota Motor Sales

Irene Wurtzel

Playwright

# How to Connect

## VOLUNTEER & INTERNSHIPS

Relief International offers opportunities to volunteer and intern both in the United States and internationally and in both Development as well as Emergency Response capacities.

[ri.org/volunteer-internships](http://ri.org/volunteer-internships)

## FUNDRAISE

Start your own fundraising campaign/event. Your help will make a difference by creating community awareness, raising funds, and directly impacting the lives of many families in need around the world.

[ri.org/fundraise](http://ri.org/fundraise)

## DONATE

Give online by visiting our website:

[ri.org/donate](http://ri.org/donate)

Call (855) ACT-NOW1  
or (855) 228-6691

Make a tax-deductible contribution by mail to:

Relief International  
5455 Wilshire Blvd, Suite 1280  
Los Angeles, CA 90036  
USA

Attn: (Specify Program Name if Applicable)

## FOLLOW US &

### JOIN THE CONVERSATION



[twitter.com/reliefintl](https://twitter.com/reliefintl)



[facebook.com/reliefinternational](https://facebook.com/reliefinternational)



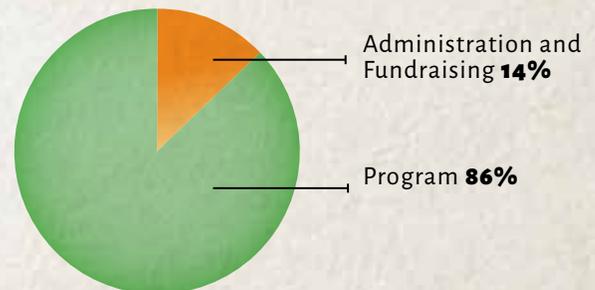
[youtube.com/user/ReliefInternational1](https://youtube.com/user/ReliefInternational1)



Sign up for our e-newsletter at [ri.org](http://ri.org)

## GENERAL &

### ADMINISTRATIVE OVERHEAD



Relief International received four out of four stars from Charity Navigator in 2013, the premier American Charity evaluator, for our responsible stewardship of donor funds.



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